

2. To what extent did this visit increase or decrease your likelihood to recommend Legacy ER & Urgent Care?

- Increased a lot
- Increased a little
- No change
- Decreased a little
- Decreased a lot

3. Which area(s) provided the most positive experience? (please select all that apply)

- Reception process
- Door to door time
- Nurse or technician who administered care
- Physician who administered care
- Billing procedure
- Other (please tell us more in the comment box below)

4. Are there any areas we can improve upon for an even better patient experience? (please select all that apply)

- Reception process
- Door to door time
- Nurse or technician who administered care
- Physician who administered care
- Billing procedure
- Other (please tell us more in the comment box below)



Was this your first visit to LegacyER & Urgent Care?

○ Yes

No

How were you referred to LegacyER & Urgent Care?

Please make a selection

Do you have any other comments you would like to make about LegacyER & Urgent Care? We read all comments and value your input.

With one click you can help other patients who are considering LegacyER & Urgent Care. Your score and comments can be published on Legacy's review site. We will not <u>modify</u> or <u>delete</u> your comment.

□ Yes, I would like to publish my comment on LegacyER & Urgent Care's Review Site.

Your name will only show as: :



To protect your privacy, we will never publish your email address or personal details.

This is page 2 of 2.

Back

Submit

\$

Copyright © 2016 Legacy ER & Urgent Care | Visit Legacy ER & Urgent Care

This survey is conducted on behalf of Legacy ER & Urgent Care by CustomerGauge. CustomerGauge does not use this information for any other purpose. In case of questions about the survey process, please contact us at support@customergauge.com.

